

AMERIHEALTH CARITAS

Louisiana Medicaid Managed Care Non-Compliance Actions

January 1, 2020 to Present

Tracking Number	Failed Deliverable or Non-Compliance with Contract Requirements	Notice of Action	Deadline to Cure	Notice of Monetary Penalty	Monetary Penalty Amount	Dispute or Appeal	Responses or Related Correspondence	Closure Date
ACLA2-16	[Provider Network] Failure to validate provider directory data and maintain an accuracy rate of at least 75% or 50% with 2% improvement.			1/10/2020	\$50,000		1/30/2020 (MCO Response) 3/11/2020 LDH Response	
ACLA2-17	[Program Integrity] Failure to void encounters associated with fraud, waste, and abuse.	2/7/2020						4/14/2020
ACLA2-18	[Quality Management] Failure to demonstrate full compliance in an external quality review.	2/14/2020						7/31/2020
ACLA2-19	[Services and Benefits] Failure to provide non-emergency medical transportation to eligible enrollees.	2/24/2020		9/4/2020	\$5,000			
ACLA2-20	[Program Integrity] Failure to meet the requirements of provider disclosure of Ownership Information	5/6/2020 6/16/2020						
ACLA2-21	[Claims and Encounter Management] Fail to follow an LDH directive related to the implementation of pharmacy claim programming edits to address reducing member exposure to COVID-19.	8/10/2020						
ACLA2-22	[Provider Network] Failure to validate provider directory data and maintain an accuracy rate of			10/16/2020	\$50,000			

	at least 75% or 50% with 2% improvement.							
ACLA2-23	[Provider Network] Failure to validate provider directory data and maintain an accuracy rate of at least 75% or 50% with 2% improvement.	2/4/2021						
ACLA2-24	[Program Integrity] Failure to Timely Void Encounters - FWA	3/10/2021						
ACLA2-26	[Provider Network] Failure to validate provider directory data and maintain an accuracy rate of at least 75% or 50% with 2% improvement.			4/27/2021	\$50,000			
ACLA2-27	[Provider Network] Failure to validate provider directory data and maintain an accuracy rate of at least 75% or 50% with 2% improvement.	9/29/2021						
ACLA2-28	[Provider Services] Failure to timely address provider complaints .	10/1/2021						
ACLA2-29	[Provider Network] Failure to validate provider directory data and maintain an accuracy rate of at least 75% or 50% with 2% improvement.			10/6/2021	\$50,000			
ACLA2-30	[Quality Management] Failure to demonstrate full compliance in an external quality review.	10/15/2021						

Note: Blank cells represent fields that are not applicable as of publication.

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